

INDIAN INSTITUTE OF INSURANCE SURVEYORS AND LOSS ASSESSORS

(Promoted by IRDA, Govt. of India)

Ref: IIISLA / CC 2019/President Desk

Date: July 31, 2020.

Dear IIISLA Members,

We hope every member is taking good care of themselves and their family members, and following Government guidelines to combat the pandemic Covid-19. Since last communication to members, most of the things are happening on virtual mode only. Hope many of the members are utilising the webinar program going on every week. This program will be further streamlined for which we are working on more robust platform which will be facilitating monitoring of participants attendance, interaction, feedback and certification. Due credit hours will also be available to meet the mandatory CPD requirement, every year.

Due to lockdown conditions, HO was closed and work from home was resorted to, to meet the essential functions. After un-lockdown, though office is open, there are disturbances due to reported covid positive instance in the same building / floor of our office premises, coupled with health issues of staff as well. Amidst all this, normalcy of operations is affected, and there could be instances of delay / no response on members' issues. The statutory audit of 19-20 accounts is in progress and this also is affected due to the above reasons.

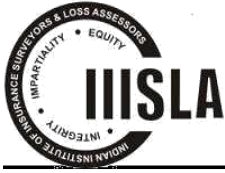
We have been pursuing with the Authority on licensing issues - both regular and modified licenses and several requests have been made to honour the then existing validation criterion in respect of release of restricted departments, as in categorization letter without linking to the qualification criterion of 2015 regulations. However, no order is received as on date providing such relief as sought.

Meanwhile, IAC (Insurance Advisory Committee) meeting was called by the Authority scheduled for 24 July 2020. We have requested the Authority to include in the Agenda the following items [mail dt.10 July 2020](#)

1. Integrated Claims Portal
2. Claims handling data as per form 19 prescribed by the Authority, in Regulations 2017.
3. Instances of violations of 64UM - Employees of Insurers assessing losses beyond the permitted limit of Rs.50,000 in Motor OD Claims, and Rs.1,00,000 in property claims.
4. Educational Program of IIISLA - LMS - Learning Management System - Review and Suggestions

In a further [mail dt.20 July 2020](#), we have requested the authority to defer the meeting to post pandemic physical meeting, in view of sweeping changes sought to be made in the Regulations, and also expressed our intention of examining the feedback received from various stake holders on the Regulations.

As there was no response from the authority for the above, we have submitted our response the Surveyor Regulations 2020 vide [mail dt.22 July 2020](#), with [note on Regulations](#) and [Regulations 2020](#) attached. We have presented our views on the Regulations as per the note, protesting seriously the effort of the Regulations to delink membership of IIISLA from licensing, which is an Act requirement, successive regulations right from 2000 deviating from the earlier criterion, the need to licence



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employees of Insurers if their intention is to operate in NSL, and trying to disown their own proclamation, and rule position.

Post meeting, another [mail dt.30 July 2020](#), was sent expressing our concern and seeking the recording of the meeting (as the meeting was on VC mode). Our views explained to the Authority in earlier interaction vide [mails dt.15-10-2019](#), and [01-12-2019](#), are attached for your perusal. You are all aware about the efforts made earlier and responses filed with the Authority.

Now, we await the decision of the Authority on the Regulations 2020, which are nothing but the replica of 'Exposure Draft', in most of the proposals.

Thanks & Regards,

(D. Chandrasekhara Raju)
President, IIISLA, Hyderabad.

Attachments:

1. Mail dated 10 July 2020
2. Mail dated 20 July 2020
3. Mail dated 22 July 2020
4. Mail dated 30 July 2020
5. Mail dated 15 Oct 2020
6. Mail dated 01 Dec 2020
7. Note on Regulations
8. Regulations 2020