



**INDIAN INSTITUTE OF INSURANCE
SURVEYORS AND LOSS ASSESSORS**

(Promoted by IRDAI, Govt. of India)


Date 07.03.2025

Respected Members,

It gives us immense pleasure to inform you all that we have received a presentation from H.O., GIC Council of India about the formation of Automated Surveyor Allocation Platform (ASAP). You all are requested to please go through the same and give us your valuable suggestions/inputs. Please share your suggestions with admin office (admin@iiisla.co.in) before 10/03/2025, Monday so that we may compile your suggestions and forward the same to the vendor.

Thank you,

Best Regards,


Admin/Assist Admin
IIISLA.





Google Cloud
Partner

Automated Surveyor Allocation Platform (ASAP)



General Insurance Council



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Details Required &
About Dista

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Project Overview

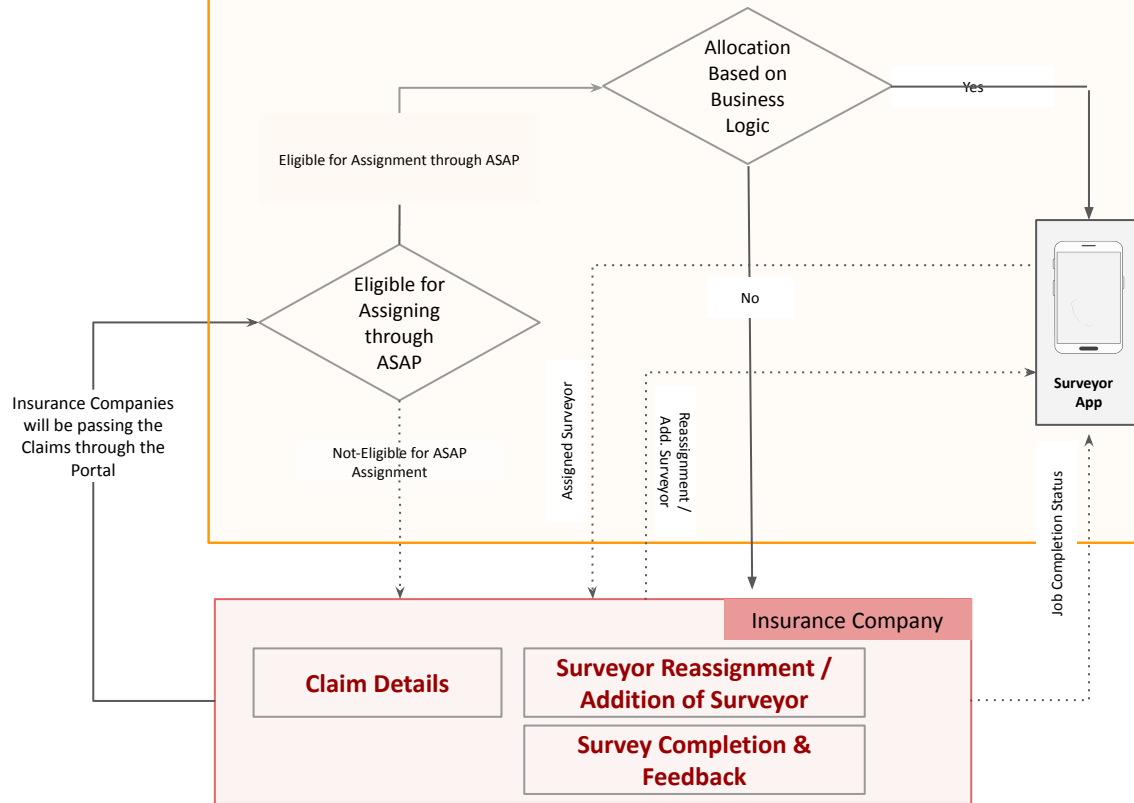
Project Overview

- The **GI Council**, along with **IIISLA**, is developing a technology-driven solution for the automated allocation of survey work to surveyors. This system is being built on the **Dista Platform**, incorporating configurable parameters to ensure seamless and efficient claim assignments.
- Key Objectives:
 - **Automated Allocation:** Intelligent assignment of survey work to surveyors based on predefined criteria.
 - **Transparency:** Enhanced visibility into claim assignments and real-time status tracking.
 - **Comprehensive Reporting:** Summary reports for all stakeholders.
- This solution aims to streamline the survey assignment process, improve efficiency, and enhance accountability across the ecosystem.



High-Level Flow

Distra (ASAP System)



Access Level:

- Admin Access: GIC & IIISLA
- Insurance: Insurance Level login to see respective cases
- Surveyors: Mobile App / Web*

Data Flow:

Insurance Company to GIC Distra Portal:

1. Claims Details Push for Allocation
2. Claims Closure Status update
3. Surveyor Feedback

GIC Distra Portal:

1. Claims Assignment to Surveyor

Integration & Assignment Logic

Data Flow:

Insurance Company to ASAP Portal:

1. Claims Details Push for Allocation
2. Additional Surveyor Assignment
3. Claims Closure Status update
4. Surveyor Feedback

ASAP Portal to Insurance Company:

1. Claims Assignment to Surveyor
2. Not-Eligible for ASAP Assignment

Allocation Logic

Allocation Logic will be on a real-time basis. Based on the following parameters:

- Serviceable Area of the Surveyor and Claim location.
- Skillset: Line of Business
- Priority
 - Open Jobs (Claims which are not completed from the Insurance End)
 - Open Claim Amount: Summation of Open Claim amount in his bucket
 - Performance (Collected from the Insurance company while job completion)



User Persona

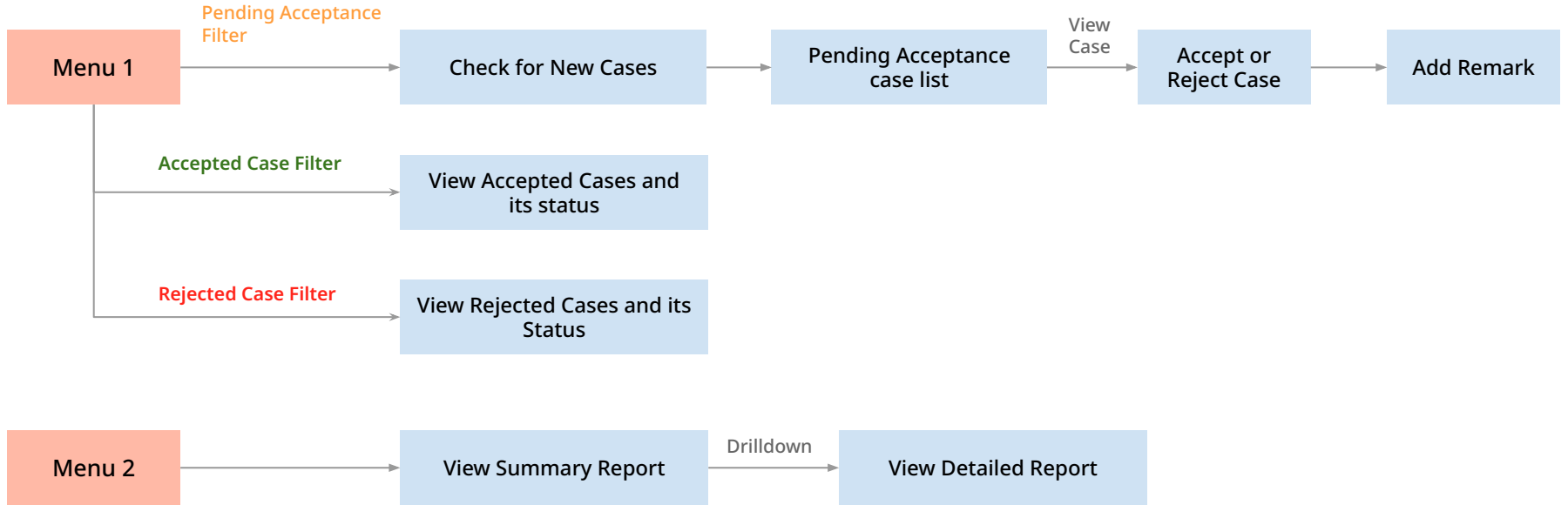
User Persona

Sr. No.	Actors	Use Case	Form Factor
1	GIC Council Users - Super Admin	<ul style="list-style-type: none">- Create Admin Login Credentials for all Insurance Companies.- De-empanelment, black listing of surveyors.- Changes in the Master	- Web Console
2	IIISLA - Admin (IIISLA: INDIAN INSTITUTE OF INSURANCE SURVEYORS & LOSS ASSESSORS)	- Creation & Management of Surveyors	- Web Console
3	Insurance Admin Login	<ul style="list-style-type: none">- To create a login for users within the organization.- Reassign Claims	- Web Console
4	Surveyors	<ul style="list-style-type: none">- Allocation of Cases- Basic Case Actioning	<ul style="list-style-type: none">- Android & iOS /- Web Console*

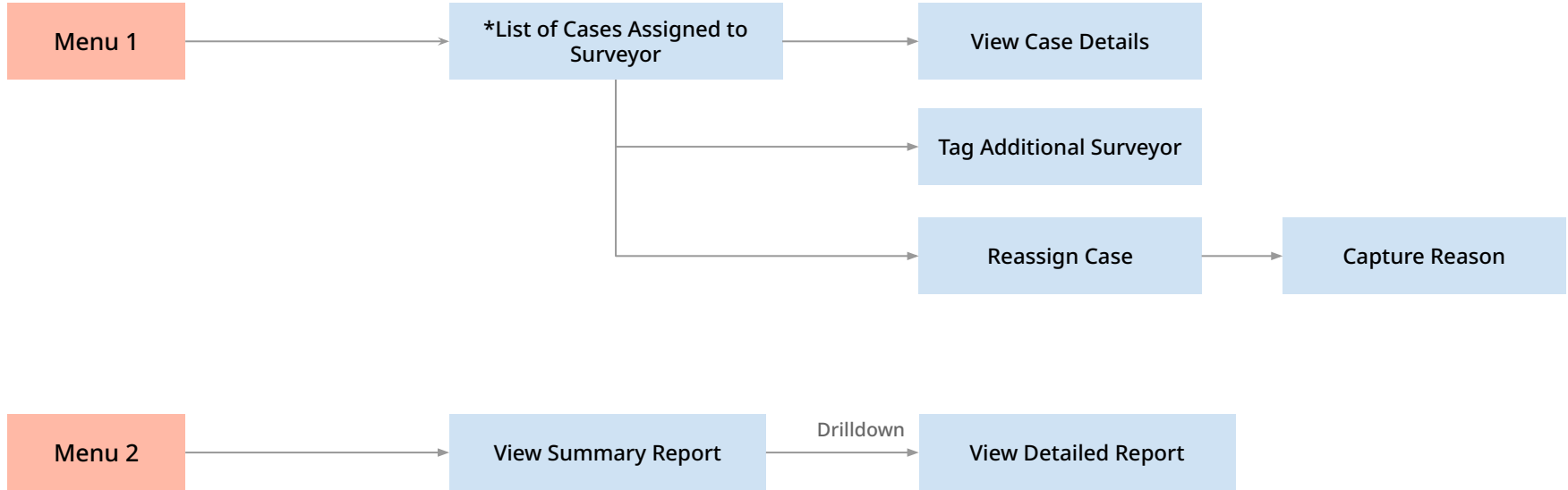


System Flow & Figma

Surveyor Flow

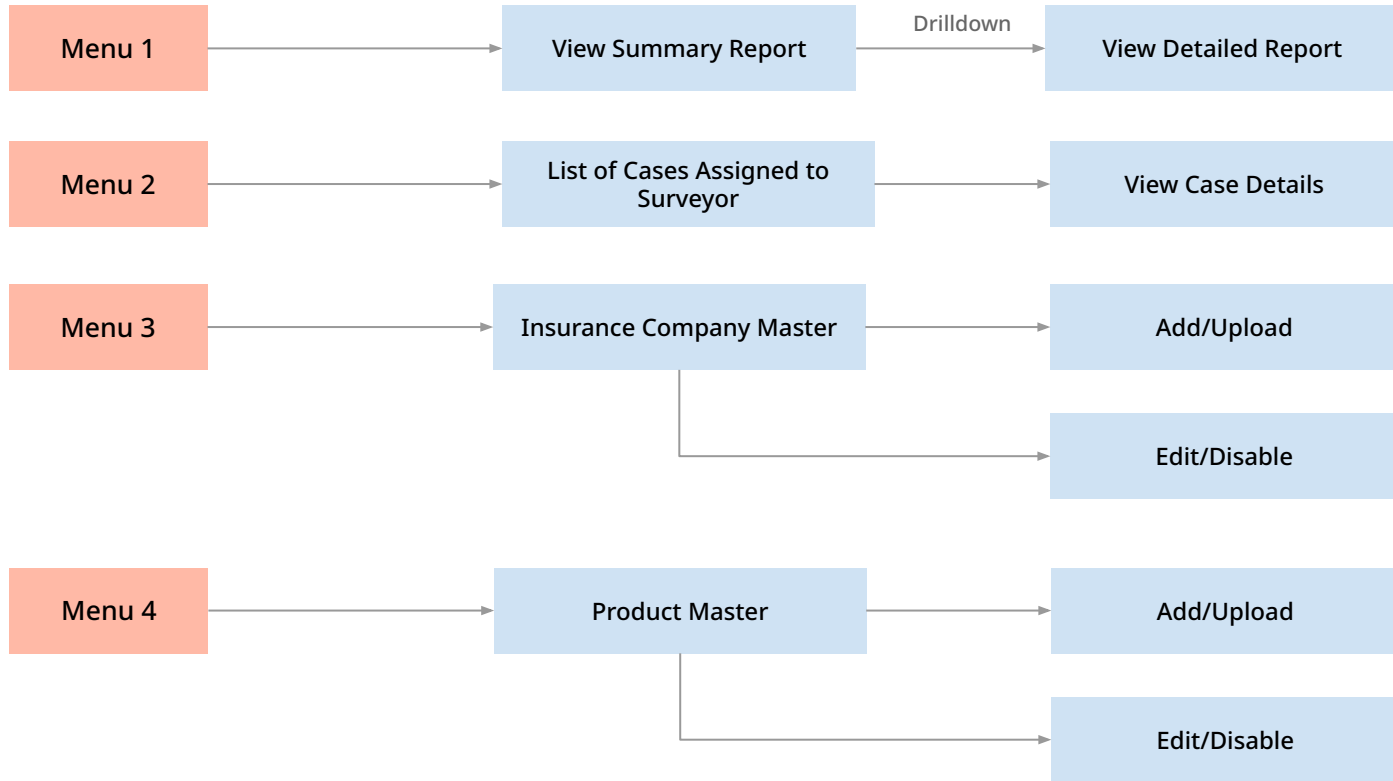


Insurance Company Admin Flow

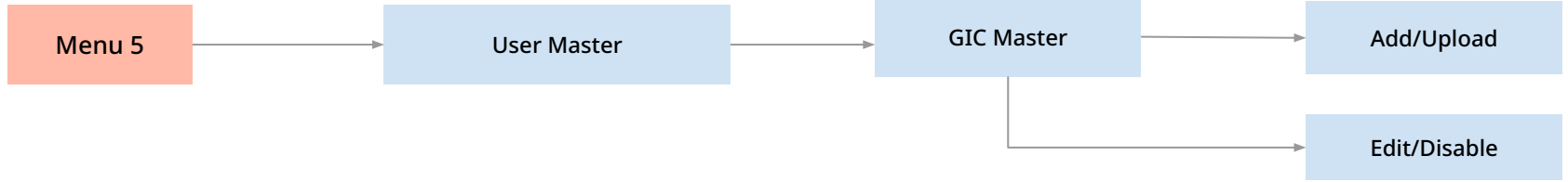


*List of Cases Assigned to Surveyor will show the list of the logged in insurance company

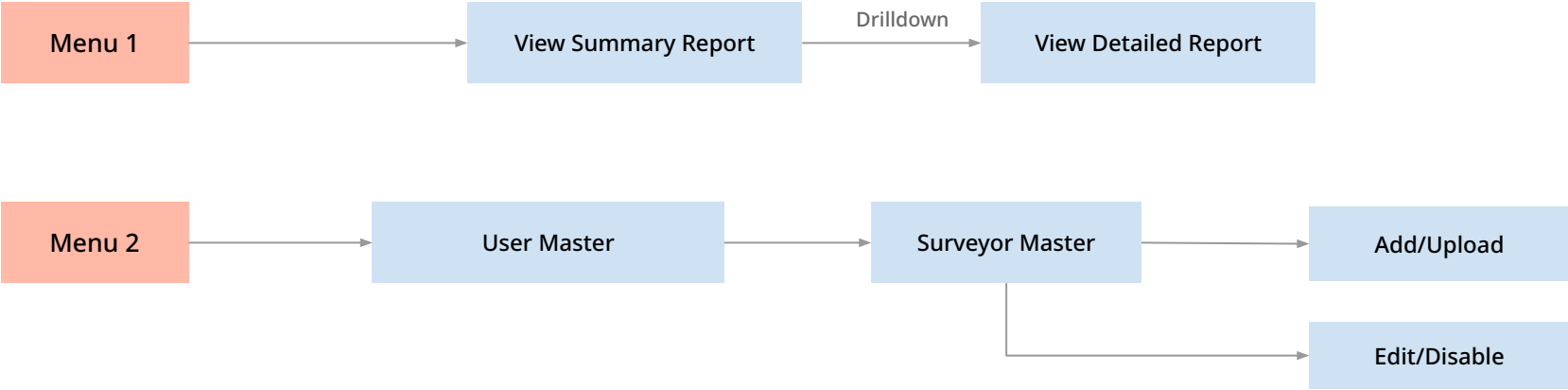
GIC Admin Flow



GIC Admin Flow



IIISLA Admin Flow



Figma

- Web Figma: [Click Here](#)
- Mobile Figma: [Click here](#)



Details Required

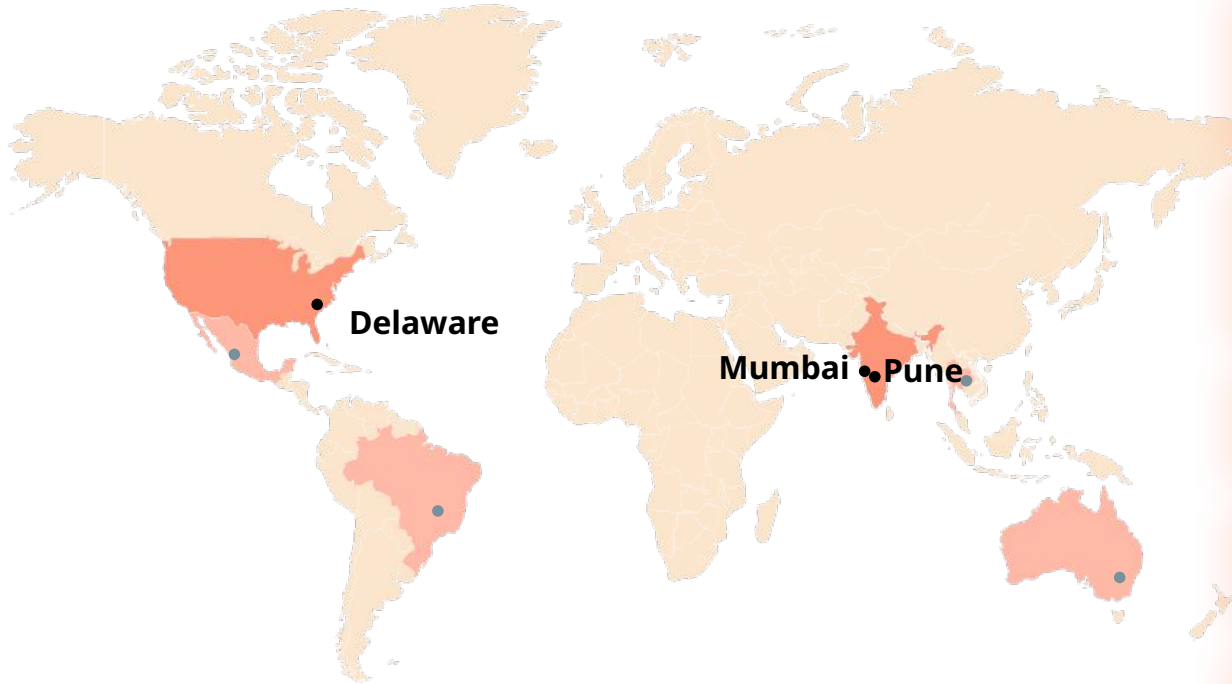
Details Required

GIC	Insurance Company	IIISLA
Insurance Company Master	ASAP Portal API Integration - Claim Creation - Claim Completion & Feedback	Surveyor Master / Hierarchy / Serviceable Area
Allocation Logic	Insurance Companies API: - Surveyor Details for Claims Passed - Claims Not Eligible for ASAP Assignment	
Report Formats		
API Parameters		

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About Dista

About Us



- Active since 2017

- Presence in US, India, Europe, LATAM and Australia

- **50+** customers across domains Like BFSI, CPG, Retail, Logistics

- **15M+** jobs a month

- **100K+** active daily users

- **130+** people strong





  Google Cloud
Partner

Thank You!

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